



Comptroller of the Currency
Administrator of National Banks

May 15, 2009

Denny R. Hardin
2450 Elmwood
Kansas City MO 64127

Re: Case#: 846615

Dear Mr. Hardin:

We received your correspondence. Upon review of the correspondence, we find we need the information checked below in order to thoroughly address your concern(s). Upon receipt, we will continue our review.

- Name of Bank
- Branch Location
- Type of Account or Service
- Account Number
- A More Detailed Explanation of the Complaint

If we do not hear from you within 30 calendar days, we will assume you no longer require our assistance and close our file. Should you have any questions, please do not hesitate to contact me at the address below.

Sincerely,

Customer Assistance Group